



राजर्षि शाहू बँक

राजर्षि शाहू सहकारी बँक लि., पुणे

GRIEVANCE COMPLIANT FORM

Customer Name -

Account No - _____ Customer No - _____ Mobile No - _____

Employee Name -

Details of receipt of complaint _____ Email: _____

Date of complaint- _____ Time- _____

Reply Given - _____

Compliant ref. (order no. + serial no.): _____

Method by which Complaint Made: phone in person letter email

Details of Complaint

Description of Complaint

Customer Sign : _____

Is compliant form completed? Yes No Date : _____ Time: _____

Branch Manager Notified : _____ Date : _____ Time: _____

Complaint acknowledgement Letter sent _____ Date: _____ Time : _____

Outcome

What Action was taken?

Was this matter satisfactorily resolved? Yes No

Was Customer fulfilled with service? Yes No

Branch Manager Sign